

# SOUL OF ALMATY

## A COMPLETE 4 - DAY EXPERIENCE



This 4-day Almaty experience takes you through the city's vibrant cultural landmarks, from bustling streets to historic squares, and offers sweeping panoramic views from Kok-Tobe Hill. You'll visit the alpine resort of Shymbulak, enjoying crisp mountain air and stunning vistas, and journey to the breathtaking Kolsai Lake, famed for its crystal-clear waters, lush forests, and serene natural beauty. Along the way, experience a seamless blend of urban charm and unforgettable landscapes, making this tour a perfect introduction to the very best of southern Kazakhstan.

**Tour Name : SOUL OF ALMATY**

**Tour Date : 25 Jun – 28 Jun**

## Day 1: ARRIVAL AND KOKTOBE TOUR

- Arrival at Almaty.
- Meet and greet by our representative at Almaty International Airport.
- Transfer to Almaty Hotel and Check in.
- Free time to relax.
- Evening Explore Kok Tobe Park – Beatles Monument & panoramic city views
- KokTobe is the highest point in the city of Almaty standing on a 1100m hill on the city's southeast edge is crowned by a 372m-high TV tower visible from far and wide, and affords great views over the city and the mountains, plus an assortment of attractions at the top. The easy way up is by the smooth cable car.
- At the top you'll find several cafes and restaurants, craft shops, a roller coaster, a minizoo, an 'IHeart Almaty' sign, a children's playground and life-sized bronze statues of the four Beatles, placed here on the initiative of local fans in 2007. The work of Almaty sculptor Eduard Kazaryan, this is claimed to be the world's only monument showing all the Fab Four together. You can sit beside a guitar-strumming John on the bench.
- After the tour return back and overnight stay at hotel.



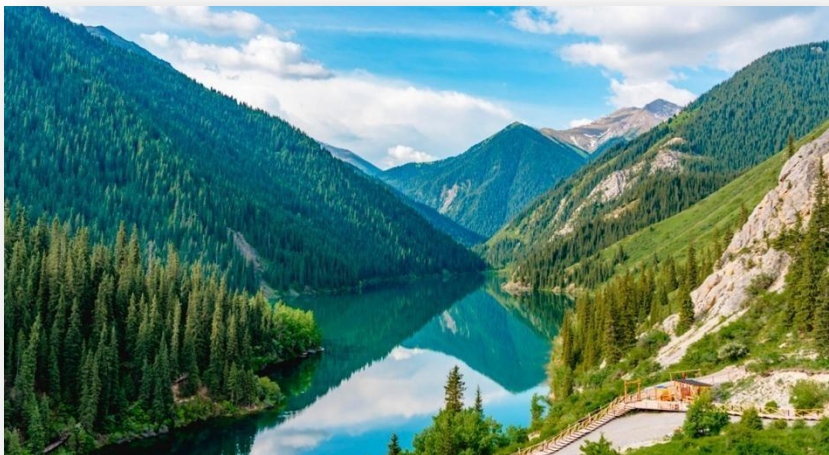
## Day 2: SHYMBULAK MOUNTAIN + CITY TOUR

- Breakfast at hotel and proceed to Shymbulak Mountain resort Tour.
- Start of the mountain tour. You will drive to the Medeo tract (1690 meters above sea level) , where you will transfer to the gondola road to climb the Shymbulak mountain resort. After a dizzying 20- minute ride in the cable car above the tops of coniferous trees, you will reach the first level of the mountain resort (2260 meters above sea level), where you will unfold a picturesque view of the mountains and the beauty around them. In the mountains you can feel the unique atmosphere of unity with nature.
- At the mountain resort of Shymbulak, for an additional fee, you can take advantage of a number of entertainment: Alpine Park, GORILLA Zipline, paragliding, Horse riding, Rope Park "Shymba", quad bike tours, cargo taxi "Chimba", ice skating, skiing, snowboarding at the Medeo ski rink, you can go ice skating on one of the highest mountain rinks.
- Proceed to Almaty city tour.
- Visit Panfilov Park : it is a peaceful green space in Almaty, dedicated to 28 Panfilov Heroes, with a striking war memorial. Inside the park stands Zenkhov Cathedral, a colorful 56-meter-tall wooden church, known for its unique design and beauty.
- Visit Arbat Street for local cafes, art, souvenirs, and lively street vibes.
- Return back and overnight stay at Hotel.



## Day 3:Kolsai & Canyon Tour

- Breakfast at Hotel.
- Proceed to Charyn Canyon Tour. Proceed for a full-day excursion to Charyn Canyon, famously known as Kazakhstan’s “Mini Grand Canyon.”
- Explore the stunning Valley of Castles, admire the unique rock formations, and enjoy breathtaking panoramic canyon views.
- Continue to Black Canyon, one of the most scenic viewpoints in the Charyn Canyon region, offering spectacular landscapes and photo opportunities.
- Later, drive to the beautiful Kolsai Lake (approx. 2.5 hours). Enjoy a relaxing walk around the lake and spend peaceful moments surrounded by alpine scenery and crystal-clear waters.
- Enjoy a relaxing walk around the lake or spend peaceful moments by the water.
- After the tour return back and overnight stay at hotel.



## Day 4 : DEPARTURE

- Breakfast at the hotel.
- Check out from the Hotel
- Drop at airport as per flight schedule.



**Please Note: The sequence and order of the day-wise itinerary are subject to change to ensure the smoothest and most enjoyable operational experience**

## HOTEL DETAILS

PLACE	HOTEL		CHECK OUT	MEAL
ALMATY	OZEN PALACE 4*/GRAND VOYAGE/ SIMILAR	25 JUN	28 JUN	BB

**CHECK IN TIME : 15:00**

**CHECK OUT TIME : 12:00**

## FLIGHT DETAILS

AIRLINE	SECTOR	DATE	DEPARTURE	ARRIVAL	FLIGHT NO	Duration	BAGGAGE
AIR ARABIA	SHJ - ALA	25 JUN	09:00	15:05	G9 251	05:05	20 + 10 KG
AIR ARABIA	ALA - SHJ	28 JUN	16:05	20:35	G9 252	05:30	20 + 10 KG

## Important Notes

- Flexible payment option available upto 4 instalments.
- Full payment need to be settled 30 days prior to departure.
- Booking Document : Passport and Emirates ID. (Original need to be carried at the time of travelling).
- For Almaty, selected nationals UAE Residents with 6 month valid passport eligible to get Visa on arrival.
- We request to carry USD 500 show money as hard cash for Visa On Arrival countries.
- In Airline : The standard baggage allowance is one piece of check-in luggage and additionally, one piece of hand carry is permitted.

## Package Inclusions

- Two way airfare in air arabia with 20 KG check in and 10 Kg hand carry baggage.
- 3 Night accommodation in Almaty
- 4 Star hotel with breakfast.
- Two way airport transfers in Almaty.
- KokTobe Tour.
- Kolsai Lake.
- Charyn canyon.
- Shymbulak and Almaty City Tour
- English Speaking Guide.
- Travel Insurance.

## Package Exclusions


- Meals not mentioned.
- Monuments entrance and activity tickets.
- Tourist Visa Fee
- Anything not mentioned in inclusions.



## Key Notes

- Dedicated Tour guides will be allocated for groups with 10+ guest.
- Hotel is subject to change, but similar category will be provided.
- Entrance tickets are directly payable only.
- In CIS countries centralised system will be used : So, room temperature will be completely opposite to outside weather only.
- Hotel Deposit : Few hotels will be demanding guaranteed refundable deposit at the time of check in and it will be
- fully refunded at the time of check out

## GENERAL TERMS AND CONDITIONS

- Early check-in and late check-out are subject to availability. If available, it will merit additional fee.
  - Pack your clothes according to season and weather forecast.
  - As a travel company we does not bear responsibility if the client is refused boarding at departure by the airport authorities, emigration authorities due to reasons governed by them.
  - Force majeure - We reserves the right to modify or cancel the package due to unforeseen circumstances.
  - Airport pickup on arrival at destination is valid for 90 minutes upon flight arrival
  - Room preferences (connecting rooms, views, balconies) are subject to availability.
  - Most of the hotels abroad offer Continental breakfast with veg & non veg options served between 7.30 -10.00 AM
  - Local transfers are on SIC basis, to follow the itinerary finalized.
  - The itinerary is fixed and cannot be changed, until required by the local operator due to weather changes or unforeseen circumstances. Such changes may incur additional costs payable locally
  - No show will be nonrefundable.
  - As a Travel house / Tour operator , We doesn't have any control over Airline / Railways/ Coach/Shipping companies or any other facilities provided by the third parties.
  - Without full payment this voucher wont be valid : Any partial payment within 30 days of departure will be non refundable.
  - Due to force majeure any package was un operational : A minimum charge of AED 100 will be taken against cash refund.
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## **PAYMENT POLICY**

Booking Deposit

Minimum AED 500 per person (Non Refundable).

Balance Payment

30 Days before departure date

## **REFUND POLICY**

Within 45 to 30 days before  
departure date

AED 500 of the amount paid will be deducted.

Within 44 – 30 days before  
departure

50% of the tour cost will be refunded

Within 30 days before  
departure

Nil Refund

- **Non – following the payment terms will auto release the booking with refund policy.**

**"Stop dreaming, Start packing."**

